New Ways to Use Data to Harness Emerging Trends and Better Meet Consumers' Needs

**ENVIRONICS** 

ANALYTICS



Jan Kestle President, Environics Analytics

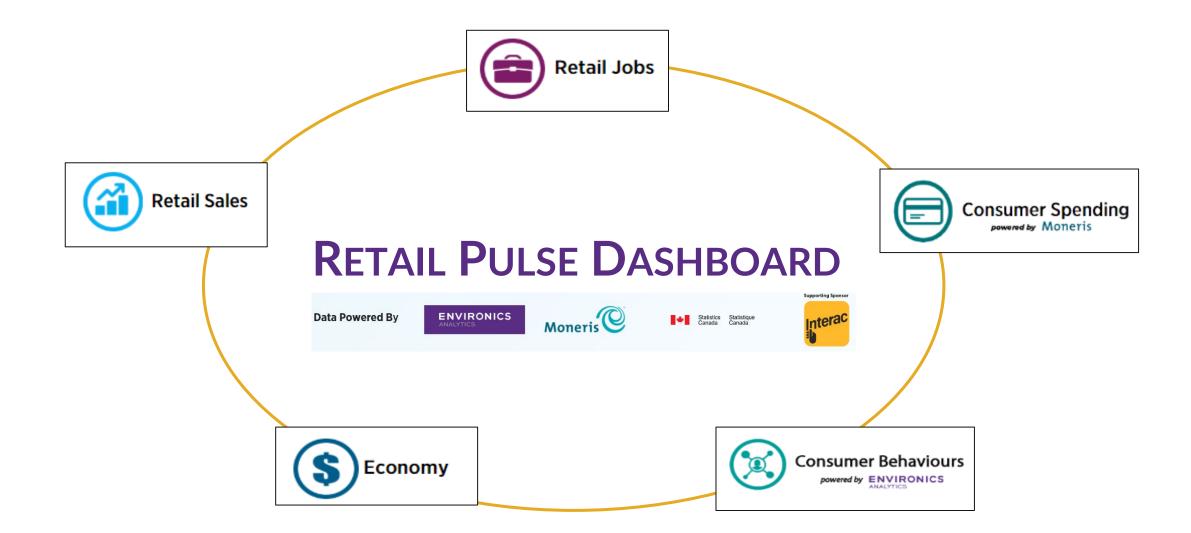


Danyal Syed Ali IKEA Canada

# Data Collaboration Challenges

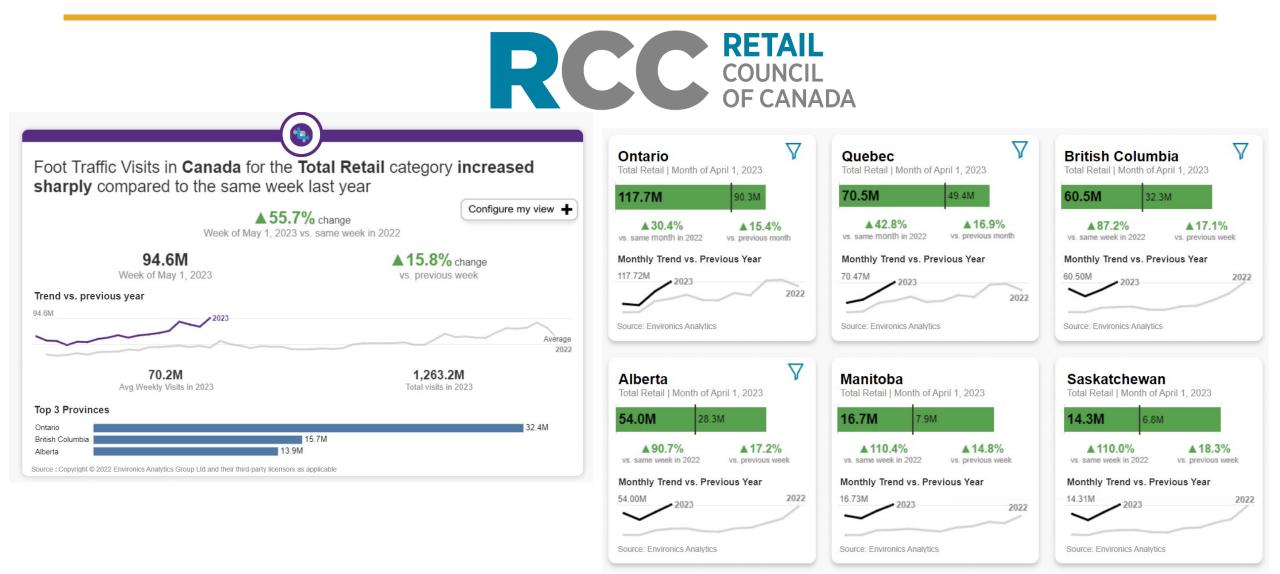


# **Data Collaboration**





# What's Possible When We Work Together



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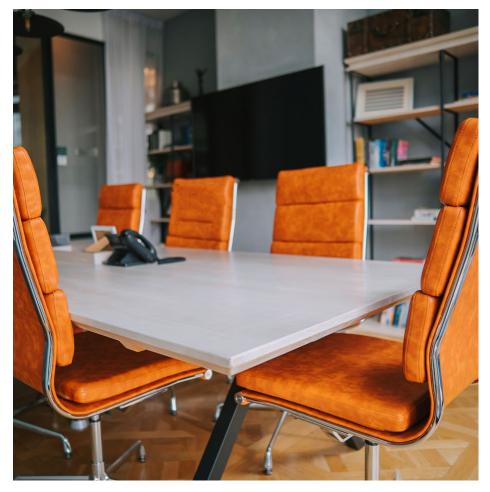
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# Sustainability Imperative: Consumers + Organisations







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# Sustainability Imperative: Consumers



#### Barriers to Individual Action on Climate Change

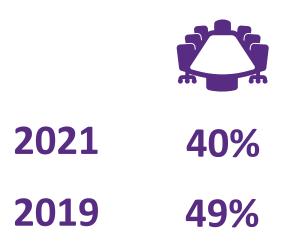


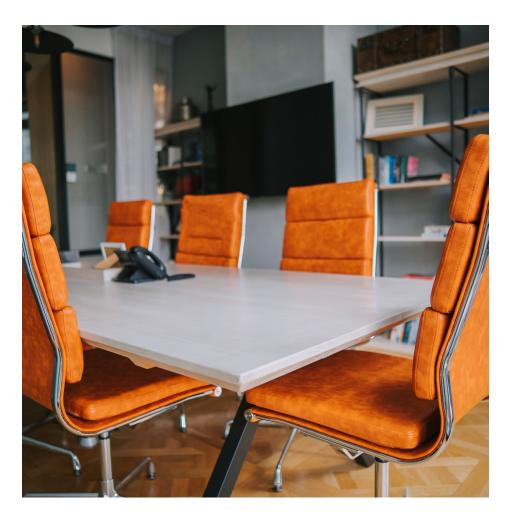


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# Sustainability Imperative: Organisations









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# Perceived Importance of Different Dimensions of Equality

		Diversabilities	Gender	r Age	Ethnicity, race, nationality	Religious belief	Sexuality	Transgender
1	Portugal	95	96	93	93	91	85	83
2	Spain	94	95	91	91	87	88	86
3	Italy	93	93	91	89	86	83	82
4	Ireland	94	91	90	89	87	83	78
5	Netherlands	91	90	87	85	80	85	79
6	Croatia	95	91	92	92	۹7	65	60
	Dive	rsabilities Ger	nder A	Age Eth	nnicity, race, nationality	<b>Religious belief</b>	Sexuality	<b>Transgender</b>
7 C	Canada	90 9	0	87	87	79	78	75
9	Romania	94	94	93	91	87	55	67
10	Norway	90	89	86	84	78	78	73
11	Germany	89	88	88	82	77	78	75
12	Austria	91	89	90	81	75	77	73
13	Denmark	88	90	86	80	75	81	75
14	UK	89	87	85	85	78	75	69
15	France	89	90	86	77	72	79	72
16	Poland	91	88	89	84	84	65	64
17	Sweden	89	90	86	81	68	77	73
18	USA	89	85	84	86	83	69	68

>90%

80-89%

4% <64%

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### **Top Social Values: Sample PRIZM Target Group**

	Index vs Canada
Culture Sampling	134
Social Learning	130
Global Consciousness	126
Racial Fusion	125
Community Involvement	125
Flexible Families	124
Primacy of Environmental Protection	113
Brand Genuineness	112
Introspection & Empathy	110
Social Responsibility	110
Active Government	107
Voluntary Simplicity	107
Ecological Lifestyle	106
Ecological Concern	102
Personal Expression	102
Ethical Consumerism	100
Personal Creativity	92

# Governance





# Measurement and Campaign Activity



# **IKEA's Measurement Framework**

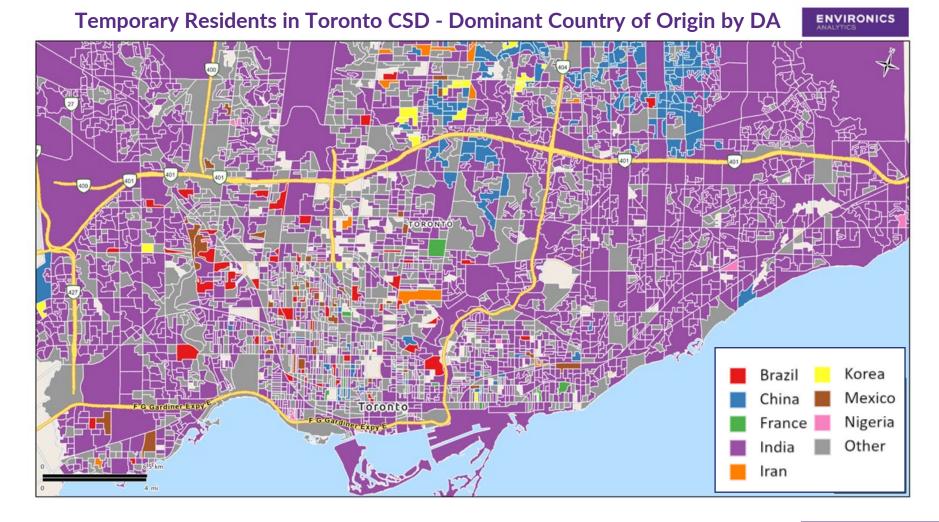
	Consumers	Customers		
Understand	Affordability Segments (EA's PRIZM dataset) Newcomers to Canada (EA's NewToCanada dataset)	Overlap with Affordability Segments		
Activate	Media targeting through digital deployment partners that can target IKEA's Affordability Segments	Postal Code Trigger Campaigns		
Measure	Media Metrics Positioning Drivers Post-Campaign Analysis (Sales / Visitation)			

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# **New Canadians**



- Canada to welcome ~500,000 new immigrants next year.
- Where are new Canadians settling?
- And where are they coming from?
- How do we meet them where they are and address their needs?





# Thank You

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Jan Kestle President, Environics Analytics



Danyal Syed Ali IKEA Canada

